



Shaun Post

Redwood City, California | (650) 703-7173 | shaunmpost@gmail.com

Product design leader specializing in AI-native systems, human-AI interaction, and LLM-powered products. 20+ years building and scaling products across Google, Intuit, Amazon, Apple, and Disney. Experienced in shaping model behavior, agent workflows, and multimodal interaction patterns, and in building AI-accelerated design and prototyping systems (3x faster iteration) using tools like Claude, Cursor, and LLM APIs. Combines design, prototyping, and systems thinking to transform frontier AI capabilities into scalable, user-facing products.

Intuit

Principal Product Design Lead, AI & Platforms

Jun 2025 - Present

Defined the experience model for Intuit's transition to AI-native development, enabling ~10,000 builders to work through agent-orchestrated workflows (targeting 3x productivity). Designed human-AI collaboration patterns—including delegation, supervision, and multi-agent coordination—and built systems like Agent Mission Control, improving transparency, control, and trust in AI-driven workflows. Rapidly prototyped end-to-end agent experiences to explore and validate new interaction paradigms ("vibe coding"), and established frameworks for orchestration, prompting, and governance, driving adoption through workshops and a speaker series reaching 1K+ designers.

Deepmind

Senior UX Design Lead, Gemini Google Deepmind

Jan 2023 - Jun 2025

Founding designer for Gemini UX, defining interaction paradigms for LLM-powered assistants at scale. Led the launch of Gems (custom AI agents) and extensibility platform (Apps), enabling personalized workflows. Built system-level UX frameworks connecting model outputs to product experiences, improving usability and trust, and partnered cross-functionally to align model capabilities with user needs.

Google

Senior UX Design Lead, Google Assistant Search & Knowledge

Jun 2021 - Jan 2023

Defined UX strategy for LLM-powered Search and Assistant, establishing reliable interaction models and contextual AI patterns across platforms. Built scalable UX patterns for contextual assistance across Search, Chrome, and partner surfaces, shaping a consistent mental model for Google Assistant as a voice-forward, conversational system. Partnered cross-functionally to integrate LLM capabilities into consumer-facing products and improve conversational UX.

Senior UX Design Lead, Google Assistant Language & Translation

Oct 2018 - Jun 2021

Led UX and product strategy for multimodal language and translation experiences in Google Assistant, scaling usage from ~5M to 11.5M DAU and 6.5M to 13M queries/day. Defined interaction patterns for real-time AI translation and launched Live Translate on Pixel, driving ~40% higher adoption vs. other Android devices. Partnered across Android, Hardware, and Assistant to align product, UX, and system capabilities into cohesive, user-facing experiences.

Continued...

Amazon, Disney Interactive, Apple, Volunteering, Education, and Expertise

Amazon

Senior UX Designer, Amazon Go

Dec 2017 - Oct 2018

Led UX strategy for the Amazon Go mobile app and digital experiences, defining user-centered interaction patterns and establishing unified design guidelines to ensure consistency across the ecosystem.

Senior UX Designer, Augmented Reality & Visual Search

Mar 2016 - Dec 2017

Led UX for Amazon Shopping (Visual Search, Augmented Reality, Growth, Ad Tech), managing a team and delivering end-to-end product experiences. Applied user research to develop patented solutions shaping next-generation commerce.

Apple

Design Lead, Apple

Sept 2014 - Mar 2016

Led UX for Apple's Real Estate & Development team, designing internal tools that unified global workflows for retail store launches. Delivered end-to-end solutions—from interactive prototypes to system tools—supporting the development of 50+ stores and the launch of 20+ globally.

Disney

Design Lead, Disney Interactive Studios

May 2011 - Sept 2014

Led a design team delivering consumer-facing experiences for Disney across web, social, and gaming. Partnered with Marvel, Pixar, and Lucasfilm to execute integrated campaigns for major film and TV releases.

Volunteering

The Last Mile • Design Instructor Jan 2020 - Mar 2021

The Last Mile (TLM) unlocks the human and economic potential of justice-impacted people through education and technology training.

Education

Academy of Art University

MA Illustration, 2019

Lesley College of Art & Design

BFA Animation, 2008

AI Systems & Prototyping

- Human-AI interaction
- Agentic workflows
- Prompting & model behavior
- LLM prototyping (Claude, GPT)
- AI prototyping (code + LLM workflows)
- Cursor / AI-assisted coding
- Multimodal UX
- Workflow automation

Product Design & Leadership

- 0→1 product design
- Systems & interaction models
- Design systems
- Information architecture
- Cross-functional leadership
- Rapid prototyping
- Executive communication